



COVID-19 Coronavirus

Dear valued client

The health and safety of our passengers, partners and employees is our top priority. As questions and concerns arise as a result of COVID-19 (commonly referred to as Coronavirus), our company has taken a number of precautionary measures to provide the highest level of protection for our customers and staff.

- All Chauffeurs and Staff are regularly Covid-19 tested
- All Chauffeurs and Staff are temperature tested before start of work
- All Chauffeurs and Staff are required to wear a mask
- All vehicles are equipped with a protective shield separating the Chauffeur from the passengers.

A thorough cleaning of vehicle interior surfaces is conducted following each ride, and all company working areas are cleaned and disinfected daily. Furthermore, we have instructed all employees to seek medical attention immediately if they feel unwell, and we do not allow sick employees to report for work under any circumstances.

You may notice some changes to your regular service as a result of these precautions, such as the removal of all printed and reading materials from the seat-back pockets, the cessation of candy, mints, water or beverage offerings, and the limiting of all physical material sharing between passengers and drivers wherever possible.

We appreciate your understanding and are dedicated to continuing to provide you with the highest level of service that you have come to expect. We wish you the best of health and look forward to serving you again soon!

Sincerely,

Bob Yancy
Vice President of Operations



Protective Shields separating the Chauffeur from the passengers